# MANUFACTURING EXTENSION PARTNERSHIP Success Stories from the Field

# **Tecton Industries Inc**

Iowa Center for Industrial Research and Service

Statistical Process Control Training Generates Results for Tecton Industries, Inc.

## **Client Profile:**

Tecton Industries Inc., located in Spencer, lowa specializes in high-precision machining and grinding for major manufacturing firms across several industries. The company employs 60 people.

#### Situation:

Tecton Industries uses data collection and analysis to demonstrate stability and accuracy of their processes, as part of their ISO 9001:2000 Quality Management System. When the company wanted to upgrade the skill level of their trainer and operators, they contacted the lowa Center for Industrial Research and Service (CIRAS), a NIST MEP network affiliate, to provide the format and background to be used to develop their in-house program for Statistical Process Control (SPC).

## Solution:

CIRAS reviewed the companies current approach and provided recommendations for improvement. CIRAS worked with Tecton staff to deliver the SPC training and assisted in the iimplementation of SPC.

#### Results:

- \* Realized \$53,000 in cost savings.
- \* Reduced defects by 71 percent.
- \* Anticipated additional savings of \$18,000.

#### **Testimonial:**

"Working with CIRAS helped support our goal of continuous lifelong learning opportunities for our employees."

Bruce Tamisiea, President

